

Monthly Youth Program Policies

Registration & Payments

Enrollment is considered ongoing and billed monthly on the 1st of the month. **Automatic monthly payments required.** Must have a valid bank draft or credit card on file. Class fees will be pro-rated if participant starts after the first week.

Cancellation & Withdrawal Policy

Requests for withdrawal are required by the 20th of the month before the cancellation is to take effect. For example, withdrawal request on January 19 would take effect, February 1. Failure to request withdrawal by the 20th of the month prior to the effective date will result in a full charge for the following month. For example, withdrawal request on January 21 would take effect on March 1, still charged on February 1.

Refunds

Refunds will only be issued in extreme cases and are at the discretion of the program coordinator.

Discounts & Scholarships

The YMCA offers discounts for military personnel as well as financial assistance scholarships. Applications can be obtained by visiting the welcome center or our website.

Severe Weather, Make-up Classes, City/County/State Restrictions

The YMCA prides itself on upholding the safest environment possible for all participants and their families. Should the YMCA deem it unsafe due to severe weather, monthly fees will not be pro-rated as this is an act of nature beyond our control. Make-up classes will only be scheduled if absolutely necessary. Program fees may be partially refunded with future session cancellations should we be unable to continue the program due to city/county/state restrictions on athletics.