# SimpleChurch App & Online Platform 101

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PoP Electronic
Communications Coordinator

## What is SimpleChurch CRM?



- A cloud-based, mobile-integrated Church Management System (CMS) software used to streamline member data management, integrate giving, and support our ministry at PoP. Simply put ... it's supposed to make everyone's lives simpler ...
- PoP members were given access to SimpleChurch online platform & the mobile app in early 2022.
- Launch date for mobile app was Jan. 30, 2022 (at Annual Meeting) and there have been 225 "active users" to date.

### Mobile App vs Online Platform





- Mostly a matter of preference using mobile device vs. laptop/ desktop
- Mobile app allows you to see and do a bit more than the online platform
- Both are GREAT resources for online giving, viewing the member directory and viewing the PoP calendar!

## Mobile App Features

- WATCH weekly worship services
- Have access to the MEMBERSHIP
   DIRECTORY
- Submit PRAYER REQUESTS
- View **GIVING** in real-time
- Receive important & timely
   MESSAGES/NOTIFICATIONS

- View the church CALENDAR
- DONATE to various funds
- Access worship BULLETINS & weekly ANNOUNCEMENTS
- SIGN UP for events & volunteer opportunities
- Manage PLEDGES



## Download Mobile App

Using your **MOBILE DEVICE**, you have 2 easy options to choose from:

- Download the app directly from the PoP website's Home Page (popappleton.org)
- Download the app directly from your device's iOS/Apple App Store or Google Play Store

## Download App via PoP Website

- On your mobile device, tap the link on the PoP website Home Page (popappleton.org). The page will look like this (image to right). Note: Do not attempt to download the mobile app from a desktop or laptop. It is for mobile devices only.
- Choose and tap the correct app store for your device (iOS App Store for Apple devices or Google Play Store for Android devices).
- Download the app



#### **Prince of Peace Lutheran Church (ELCA)**



#### **Stay Connected with Our App**

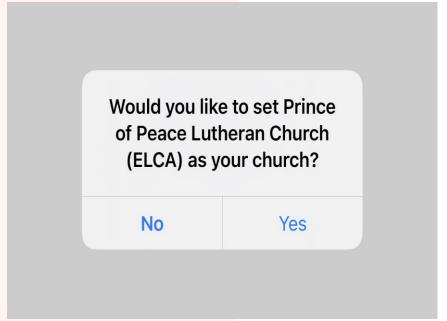
View your donation history, register for events, contact us and more all with the convenience of your phone.

Ministry**One**™





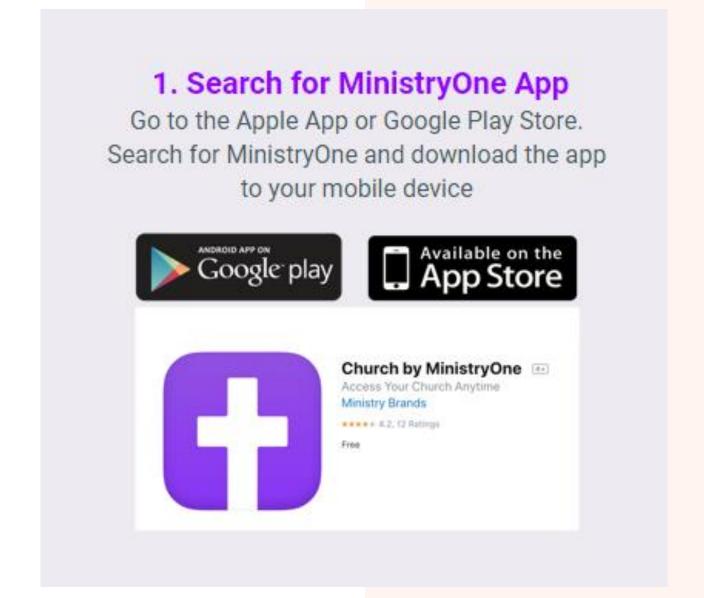




### Download App via PoP Website

- 1. App is called "Church by MinsitryOne" (confusing, we know ©).
- Tap "DOWNLOAD" button.
- 3. Once downloaded, tap "**OPEN**" button or tap on the app icon on home screen of your device.
- 4. Select "Yes" when this notification pops up: "Would you like to set PoP (ELCA) as your church?"

#### And you're in!





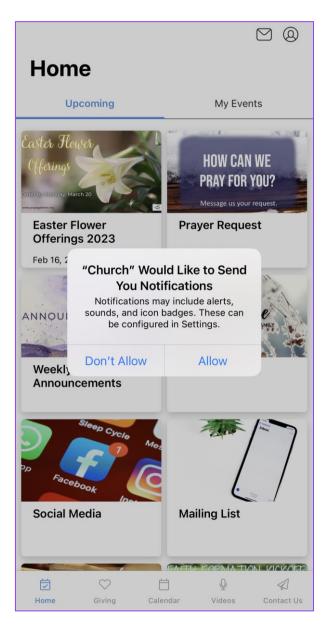
#### 3. Find your church app by Name, City or Zip

Enjoy exploring your new church app!



- 1. Type in "Prince of Peace"
- Tap the "Find Your Church" button (iOS) / "Find My Church" button (Android).
- 3. "Prince of Peace" with the PoP logo will appear.
- 4. Select it by tapping on the image or text.
- 5. Choose "Select This Church" at the <u>very</u> bottom of your device's screen.

#### And you're in!

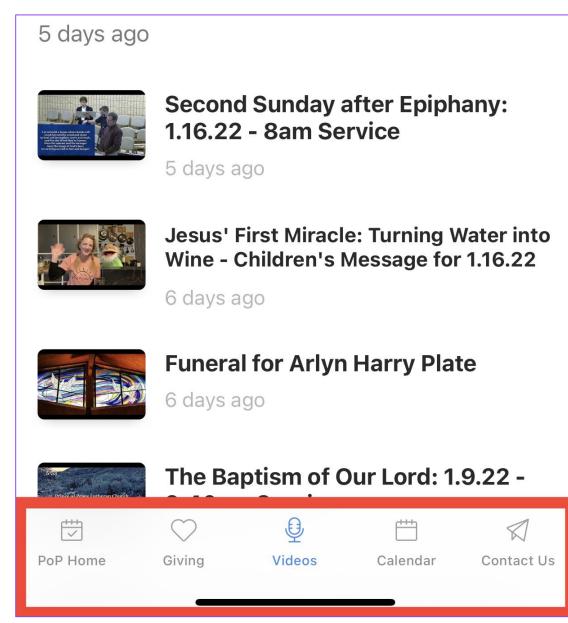


After you've tapped on "Select This Church" at the very bottom of your device's screen, this popup will appear. Choose whether or not to allow **Notifications**. We **strongly recommend** you select "Allow" so you receive timely and important messages pertinent to things going on at PoP!

## **EXPLORE** the App!

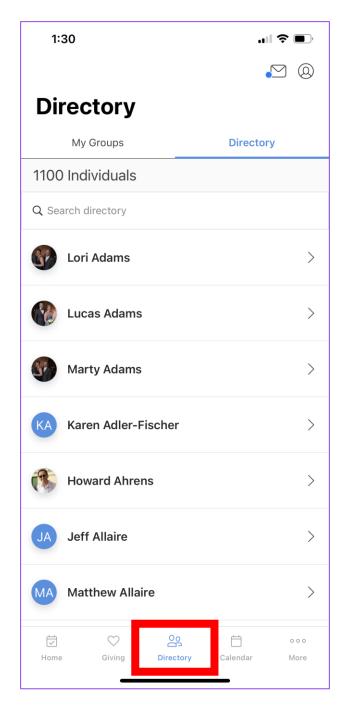
- You are now ready to explore the app and all that it has to offer!
- Simply use the bottom navigation menu and tap on any of the icons listed at the bottom of your screen (outlined in red in image to right) to choose where you want to go in the app.

Have fun exploring!



## 4 Mobile App Features of Focus

- Have access to the MEMBERSHIP DIRECTORY
- View the church CALENDAR
- GIVING/DONATE
- **SIGN UP** for volunteer opportunities

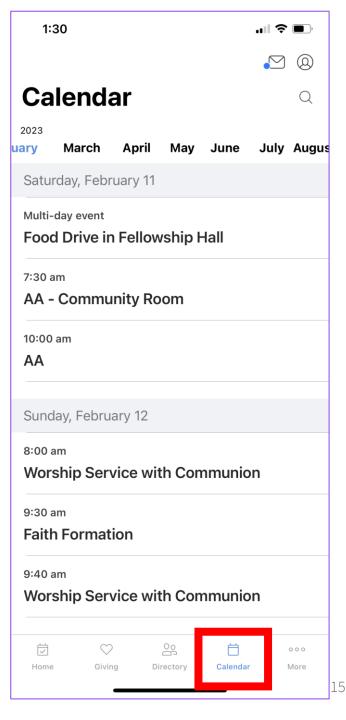


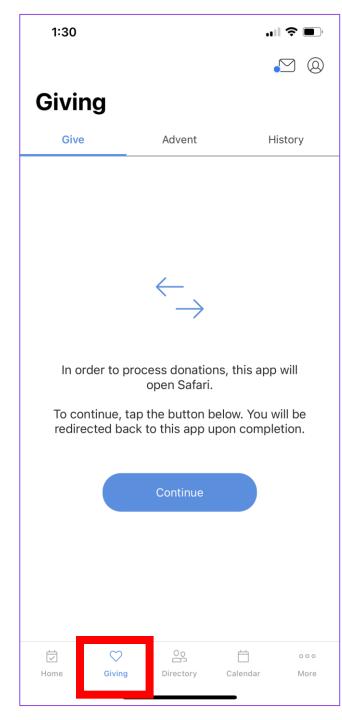
## Membership Directory

- Sign In as a member (info on pg. 20)
- Locate "Directory" icon ( ) in the middle of bottom navigation menu
- Select "Directory" tab and scroll / search for members
- Tap a name to see more info

### PoP Calendar

- Locate "Calendar" icon ( calendar ) in bottom navigation menu
- Search/scroll to see upcoming events
- Goes back 2 months



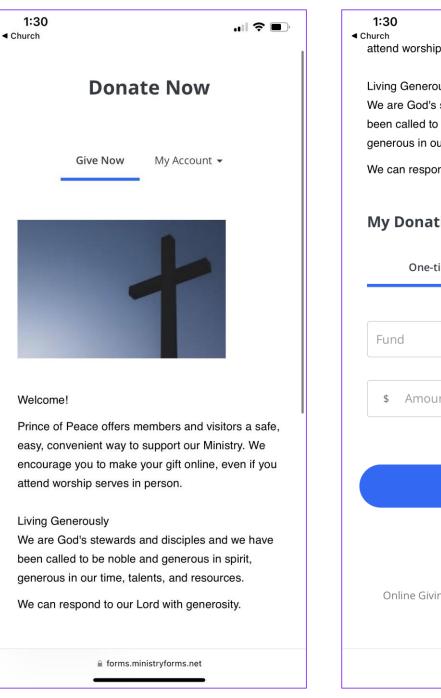


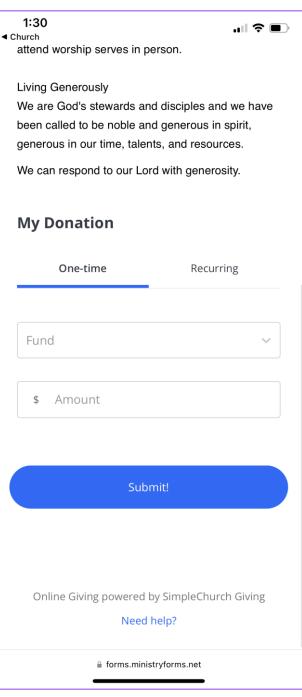
## Giving/Donate

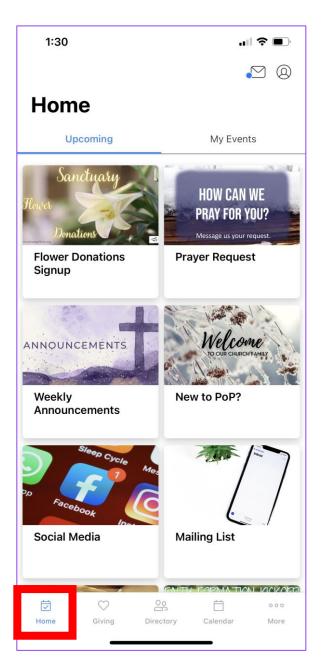
- Locate "Giving" icon ( ) in bottom navigation menu
- Click on blue "Continue" button to be taken to a secure site
- Note: You must be SIGNED IN to view your giving History

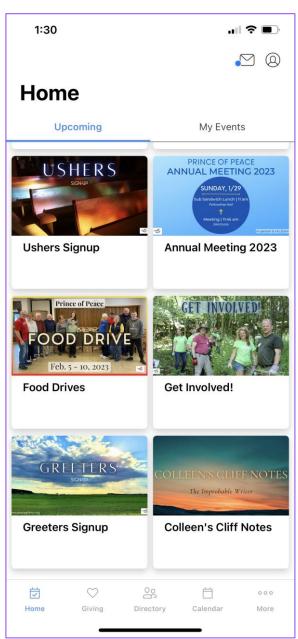
## Giving/Donate

- Tap "Give Now" tab
- Scroll down to make a Onetime or Recurring payment
- Hit blue "Submit!" button
- Note: You must be SIGNED IN to view My Account







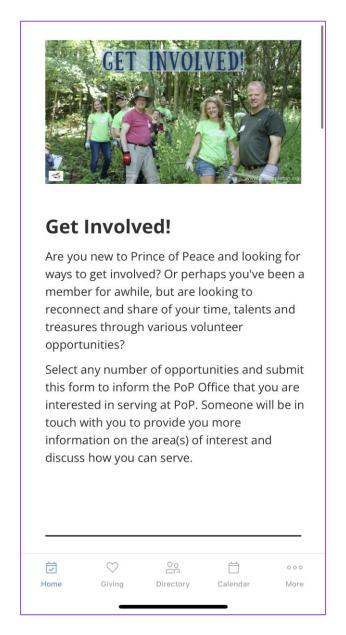


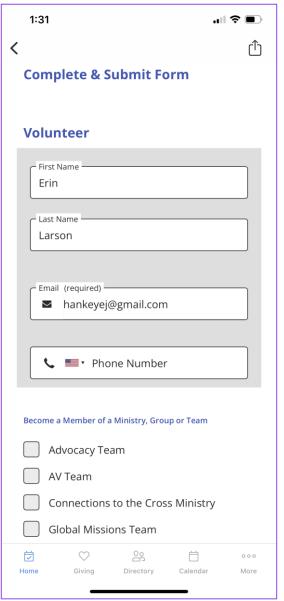
## Sign Up for Volunteer Opps

- Locate "Home" icon ( ) in bottom navigation menu
- This is your "one-stop shop" for ongoing signup opportunities, events, weekly announcements, general information, and much more!
- Look at "Get Involved" form

## Sign Up for Volunteer Opps

- Tap "Get Involved" image
- Read description, scroll and select opportunities to get involved at PoP
- Submit form







#### **PoP Home**

**Upcoming** 

My Events



2022 Annual Meeting

Jan 30



**Prayer Concerns** Request



**Sanctuary Flower Donations Signup** 



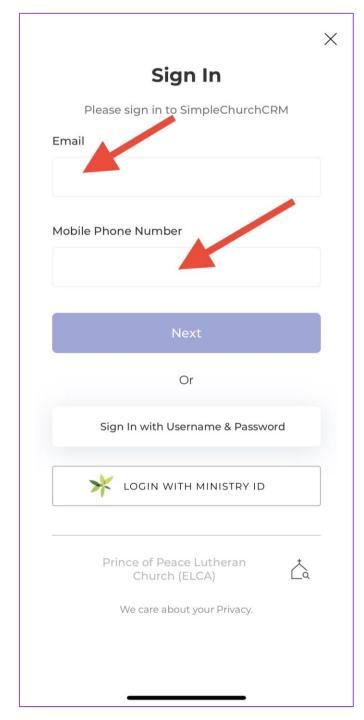
New to PoP? Connect with Us!

### Sign In for App's **MEMBERS ONLY** Features

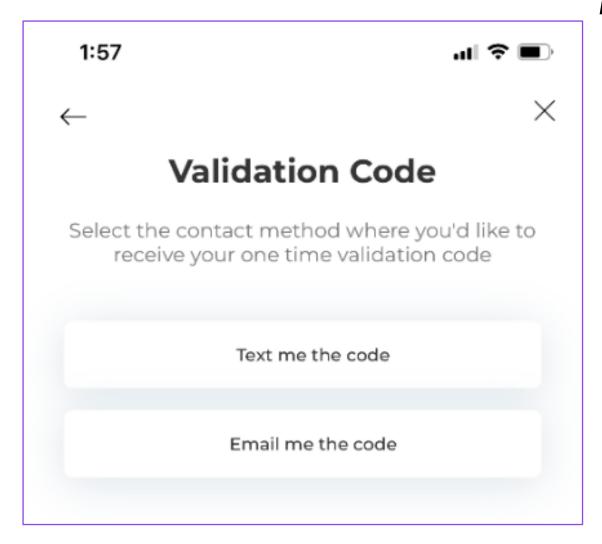
1. Tap on the Profile icon in the upper right-hand corner (for both iOS/Apple & Android devices).

## Sign In for App's MEMBERS ONLY Features

2. Enter either the email address <u>OR</u> mobile phone number that <u>you</u> have on file with Prince of Peace and tap the "Next" button (for both iOS/Apple & Android devices).



## Sign In for App's MEMBERS ONLY Features

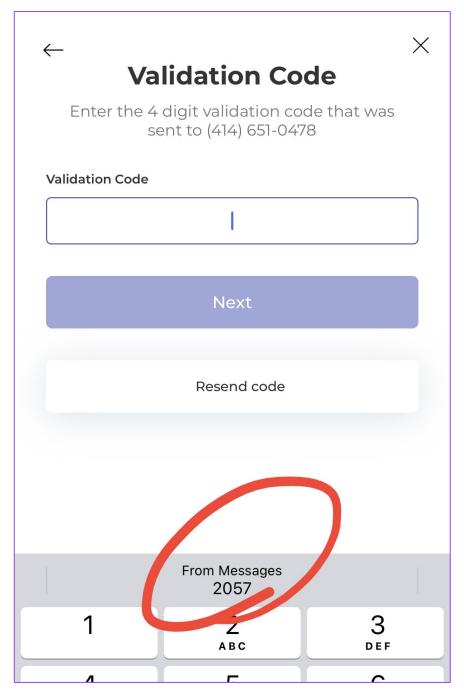


3. Select the contact method (email or text) of how you'd like to receive your one-time 4-digit validation code (both iOS/Apple & Android devices).

## Sign In for App's MEMBERS ONLY Features

4. Enter the 4-digit validation code and tap the "Next" button.

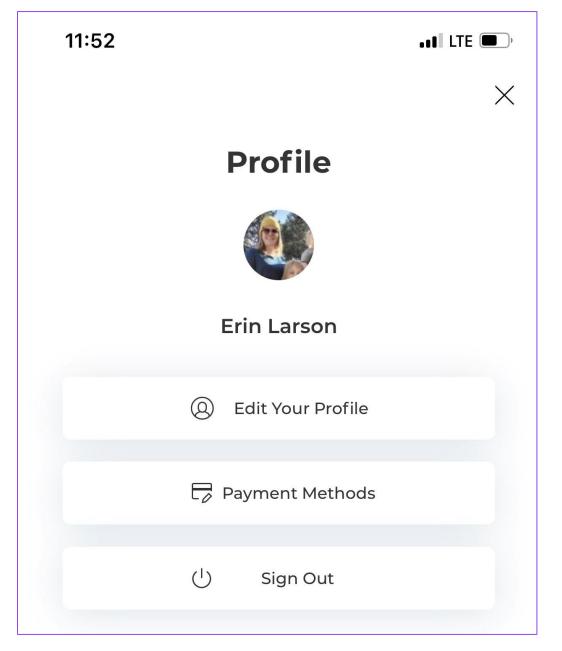
**NOTE**: If you do not receive a validation code, or more information is being requested, this means that the email address or cell phone number you entered is NOT on file at Prince of Peace. Please call Prince of Peace to update your information: (920) 739-5255.

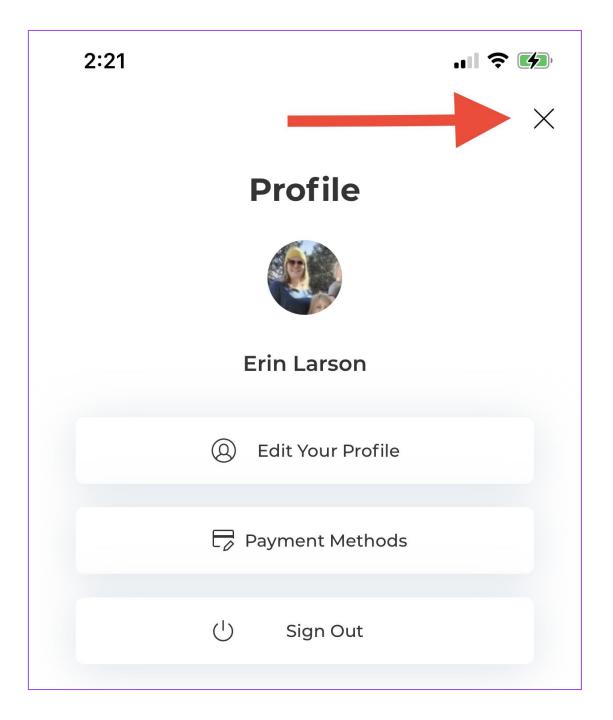


## MEMBERS ONLY Features

You are now signed in as a PoP member. While signed in, you can:

- edit your Profile (personal and contact info)
- view your recurring payments & payment history
- change/add payment methods
- access the PoP Membership Directory





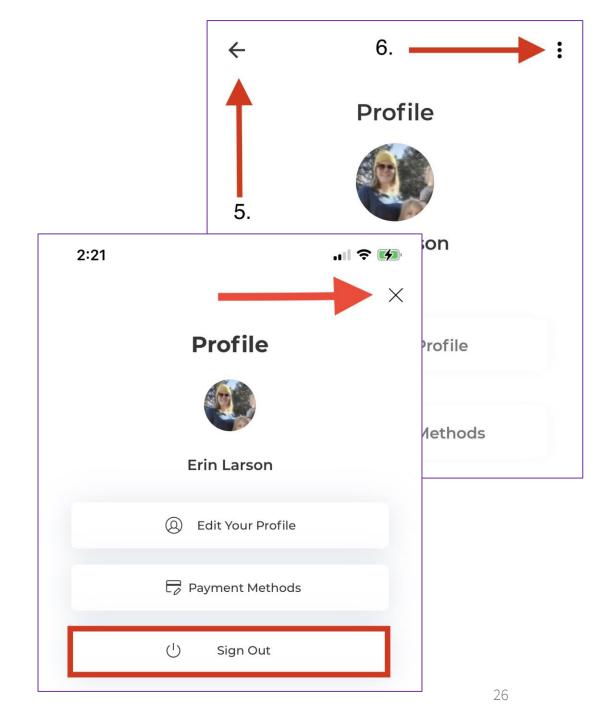
## MEMBERS ONLY Features

5. To return to the main area of the app, simply tap the "X" (iOS) or "back arrow" (Android).

## MEMBERS ONLY Features

#### 6. Optional: Sign Out

- You will remain signed in to your account while using the app, and after leaving/closing out the app, until you tap the "Sign Out" button (iOS) or the "ellipsis" icon (3 vertical dots) in the upper right-hand corner of your Profile page and tap the "Sign Out" button (Android device).
- Signing out each time is optional & preferential (I never do).



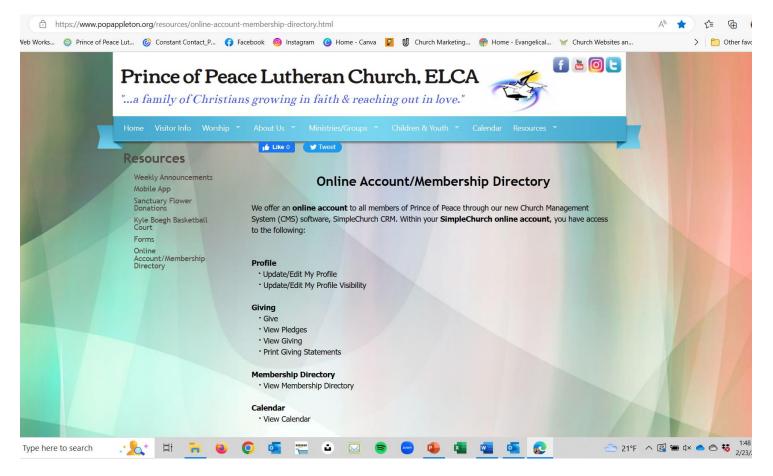
### Online Platform Features

- Have access to the MEMBERSHIP
   DIRECTORY
- View the church **CALENDAR**
- **DONATE** to various funds

- PRINT giving statements (perfect for Tax Season!)
- View **GIVING** in real-time
- Manage PLEDGES



## Accessing SimpleChurch Online Platform

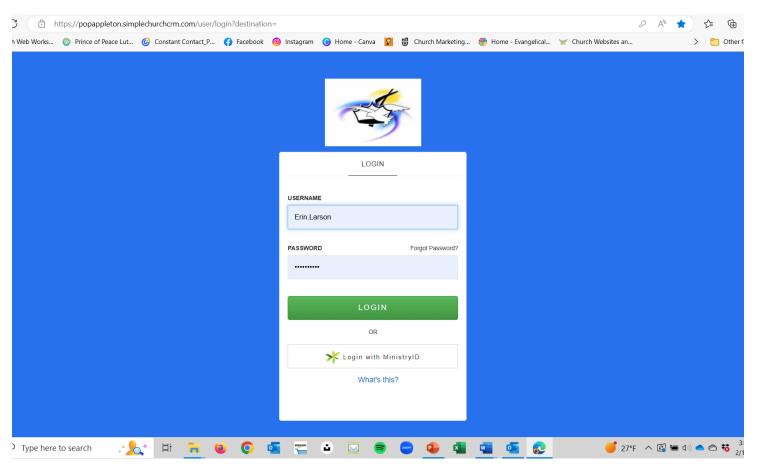


#### Option 1: via PoP Website

https://www.popappleton.org/resources/ online-account-membershipdirectory.html

Read the info, scroll down, and click on the link to login to your SimpleChurch online account.

## Access & Log In to SimpleChurch Online Platform

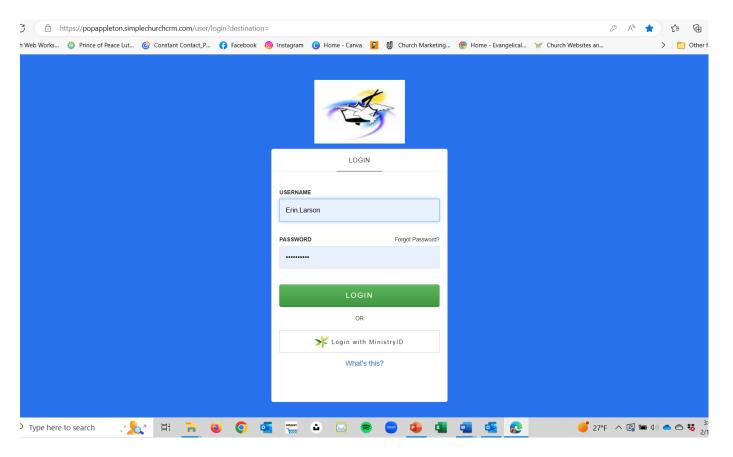


## **Option 2:** via SimpleChurch Login Landing Page

https://popappleton.simplechurchcrm.com

- Put in your username (FirstName.LastName)
   and password and hit LOGIN.
- Click "Forgot Password?" if don't know login credentials
- 3. Enter email address on file with PoP. Check inbox for email on instructions to reset password.

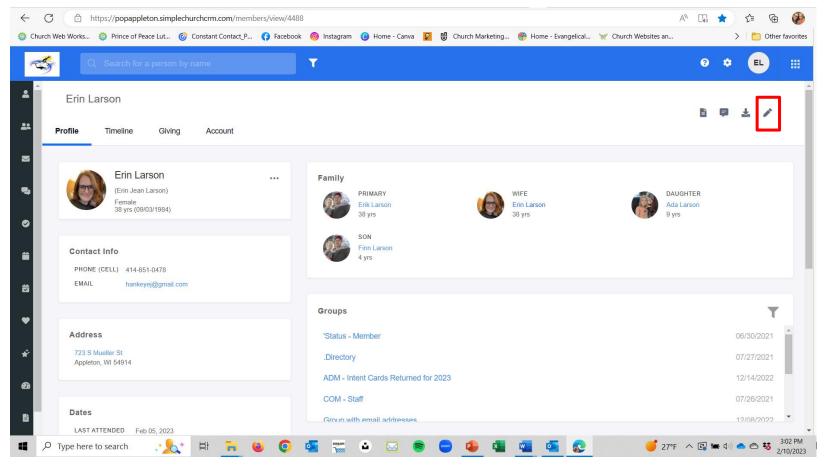
## Access & Log In to SimpleChurch Online Platform



#### Additional step-by-step instructions:

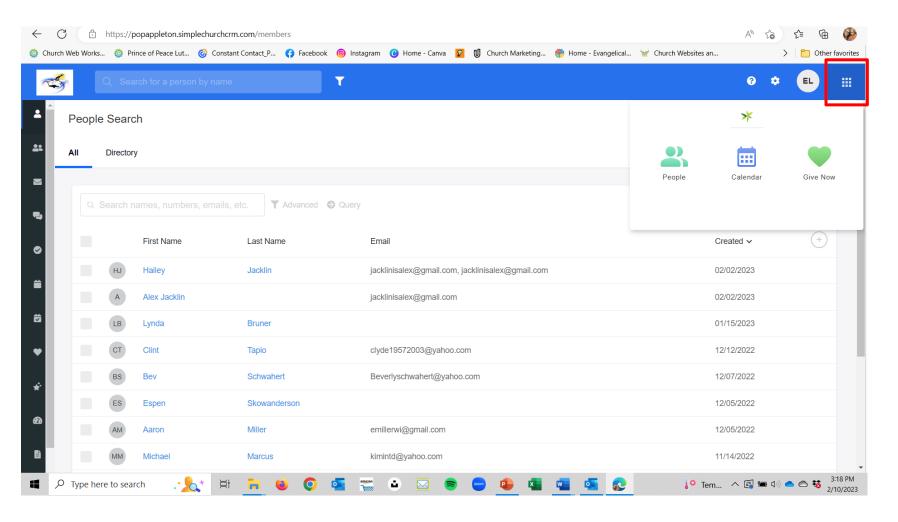
- 1. Visit this site and read the info: <a href="https://www.popappleton.org/resources/online-account-membership-directory.html">https://www.popappleton.org/resources/online-account-membership-directory.html</a>
- 2. Click on this hyperlink: "<u>login to your SimpleChurch</u> online account."
- 3. Enter your login credentials **Username**: First name.Last name / **Password**: whatever you've created
- 4. If you can't remember your password, click "Forgot Password?" Put in your Username of First.Last or your email address on file with us. You should receive an email with a temporary password to use to login.
- 5. Click on the link "You can login here" in the email to be taken back to the SimpleChurch login page. Enter your credentials, and you are now logged in.

### Use SimpleChurch Online Platform



- View/Edit Profile (red box around edit/pencil icon)
- View Giving: Current pledges& History
- Download/Print Giving Statements
- Submit Profile/Contact Info Changes

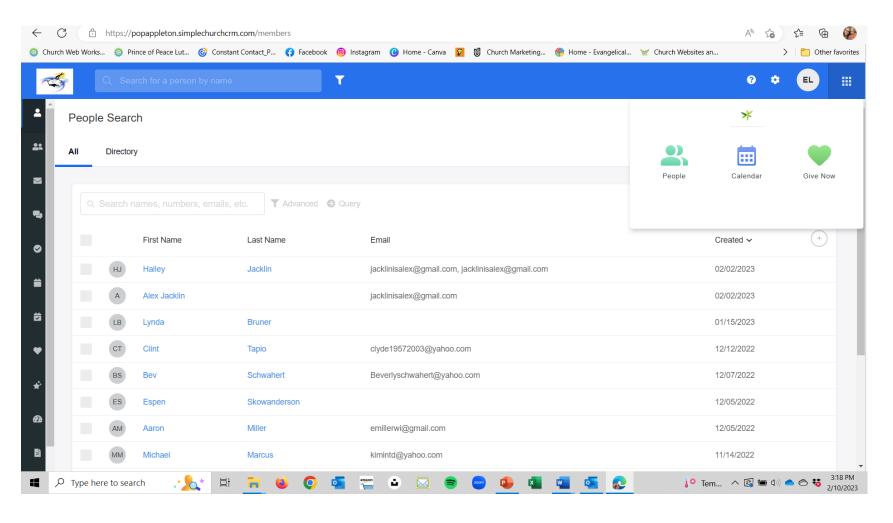
## Use SimpleChurch Online Platform



Click on the 9-dot Nav Menu (outlined in red) to:

- View Member Directory
- View PoP Calendar
- Give Now

### 3 Online Platform Features of Focus



- View/Edit Profile
- View Member Directory
- Give Now



## Summary

- SimpleChurch Mobile App & Online Platform each have their strengths.
- Both are GREAT resources for Online Giving, using the Membership Directory and viewing the PoP Calendar!
- The mobile app provides a few more features, such as accessing announcements/bulletins, watching worship services, and sign-ups for events & volunteer opportunities.
- Access BOTH TODAY and stay connected with all that's going on at PoP!





Questions?



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