

Y-Care FAQ

Why is it a weekly charge when the Y stated \$10/day in the pre-registration questionnaire?

- In the pre-registration questionnaire, it was stated that care would be no more than \$10/day offered as a convenient weekly payment.

What if I only need care a couple times a week, do I still have to pay for the entire week?

- Unfortunately due to the need to control capacities in each occupied space in conjunction with registration software limitations, yes, we are only offering a weekly flat rate.

Is there a registration fee?

- Yes, a \$30 registration fee applies per child.

What if I still can't afford the already reduced weekly rate?

- The YMCA offers financial assistance to families year-round. Applications can be obtained on our website or from the Welcome Center. Be sure to include additional information with the application as to why the assistance is needed. (Tell us your story.)

Do you accept CCDF vouchers?

- Yes. Although we are now operating as an unlicensed registered child care ministry, we can still accept families with CCDF vouchers.
- In order for vouchers to take effect the following week. Provider Information Page requests must be requested before and submitted to the CCDF office no later than the Thursday before the week of services are needed by 12:00 PM,

What will be the student to staff ratios?

- At maximum, student to staff ratios will be 1 staff for every 15 kindergartners and 1 staff for every 20 1st graders and above.
- Please note that most of our occupied spaces will allow for significantly smaller ratios.

Will masks or face coverings be required?

- Yes. All children in our program, regardless of age or grade, will be required to wear a mask or face covering upon entering and leaving the facility, when traveling throughout the facility and when social distancing is not possible.
- Only children with documented medical reasons will be exempt from the YMCA mask policy.

Who will provide the masks or face coverings?

- Parents are responsible for sending their child with a freshly laundered mask or face covering daily.
- If a child forgets or loses their mask at any time during our care, a disposable mask will be provided to them and \$1.00 per mask will be charged to their account.

What time is care offered?

- Care is offered Monday—Friday, 6:30 AM—6:00 PM

What time does my child need to be dropped off and/or picked-up?

- Any time between the hours of 6:30 AM - 6:00 PM
- Staff will be available to receive your child at the door and escort them to their appropriate classroom.

Are meals included?

- Food program information will be made available soon.

Can I send my child with their own meals?

- Information will be made available soon.

What does my child need to bring with them?

- Daily, children will be required to bring with them a reusable water bottle marked with their first and last name as water-fountains are closed, full-size book bag and fully charged school-issued device.

How will my child get to and from the site?

- It is the responsibility of the parents to transport children to and from their assigned site daily.

My student has special needs. Can they attend the program?

- We will try and make every accommodation that we can for all children. If you have concerns or need to make a special request, please contact Teandra Smith, School Age Child Care Coordinator at SchoolAge@ymcaofportage.org before registering your child.

Registration is full. Will more spots be made available?

- We are limited to the Department of Homeland Security Fire & Safety space capacity limits and cannot exceed those numbers.

What does limited to PTS students only with few exceptions mean?

- Various YMCA staff and PTS staff do not live in the Portage Community, but our programs rely on their daily presence and ability to show-up ready for work. Therefore, out-of-district students whose parents are either YMCA or PTS staff only will be permitted into the Y-Care program. All other out-of-district students are not permitted into the program.

If I can send my kids to the Y, why can't they just be in school?

- While the YMCA has no control over the school board's decision to return virtually, the Y, unlike PTS who has 100s of students under one roof, has the ability to control capacities and limit group sizes while practicing social distancing. We have demonstrated our program model throughout the summer with school age camp.

**Further details including procedures & policies will be provided in the Y-Care Parent Handbook
Coming Soon!**