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OPEN 24 HOURS

I have some exciting news to share! For the past several months, we (the board and leadership staff) have been researching the possibility of making our Y more accessible to our membership. We heard you when you said that our hours aren't always convenient for you.

We don't have an exact date yet, but our Y will soon be accessible to our members (18 and over) **24 HOURS A DAY!**

I'm sure you all have questions, so I'll try to answer as many as I can. Please feel free to contact me if you have any additional questions.

Will 24 hour access cost extra?

There will be a \$25 fee to purchase a key fob, but there will be no additional fee besides that. It will be a benefit of regular membership for Portage YMCA members who meet the age requirement.

Will you have access to the whole building?

No. The parts of the building that will be accessible are Cardio Center, Lower Gymnasium, Strength Training Room and Free Weight Room.

- The rest of the building, including locker rooms, all of upstairs, racquetball courts & studios, will be locked down and the motion detectors & doors will be alarmed when the staff leaves for the night.

Are you worried about what can happen during those hours without staff?

There is always a risk, but we have worked with our insurance company to minimize all of those risks. The policies that will be in place will ensure minimal risk to all.

- Each member has to scan in with their key fob. You cannot let anyone else in, even if they have their own key fob. Each day we will do a video audit of the scans and any violations will result in immediate termination of membership for those parties involved.

Why are we doing this?

We know that a large portion of our membership and our community works shift work. We have been asked for extended hours for quite some time and this is the way we have found to provide it.

Will our staffed hours stay the same?

Yes. However, we will continue to monitor and make changes if necessary.

Is there a target date when this will be available?

Yes! Our target date is December 1st. However, we would love to be ready by mid-November and will work diligently to try to meet that goal.

Will kids be allowed after staffed hours with a parent?

No. The facility will only be available to those 18 and over, no exceptions.

Will other YMCA's be open 24 hours as well?

While there are some Y's across the state and country that offer 24 hour access, we are the only location close by that will have 24 hour accessibility. So, this will be a service only available to Portage YMCA members at this location.

Thank you for bearing with us during this process. If you have any questions or concerns, I can be reached by [phone](#) or [email](#).

Thank you,


Shannon Burhans, President & CEO

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