

Arkansas 4-H - iVolunteer

1. iVolunteer

1.1 Mission Statement



Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

Arkansas 4-H - iVolunteer

Webinar Tips

- Press *6 to mute or unmute your line. Please mute your line unless you are speaking.
- Please do not put the call on hold as it disrupts the call for everyone.
- The call-in number is 1-866-476-8702 and enter the code: 876914#

1.2 Mission Statement



Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth



Arkansas State University
Childhood Services

Arkansas 4-H - iVolunteer



1.3 Mission Statement




Arkansas 4-H - iVolunteer

Webinar Tips

- Press *6 to mute or unmute your line. Please mute your line unless you are speaking.
- Please do not put the call on hold as it disrupts the call for everyone.
- The call-in number is 1-866-476-8702 and enter the code: 876914#


1.4 Mission Statement



Mission

To create safe, healthy, and enriching learning experiences during out of school time for children and youth ages 5-19.

1.5 Mission Statement



AOSN Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

STATE ARKANSAS STATE UNIVERSITY
Childhood Services

AOSN is a sponsored initiative of Arkansas State University Childhood Services and is one of 41 statewide afterschool networks in the U.S. supported by the Charles Stewart Mott Foundation.

1.6 iVolunteer



COOPERATIVE 100
1916-2016
EXTENSION

Delivering practical knowledge backed by leading-edge research for more than 100 Years!

iVolunteer

Arkansas 4-H Afterschool shares valuable volunteer management tools and resources for your school age programming .

UA DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.7 Personae



Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

4-H Afterschool Webinar Hosts

 **Ida Collier** Program Specialist

 **LaShun Burton** Volunteer Coordinator VISTA

 **Luke Wendeborn** Public Relations VISTA

 **Jeff Wright** Media Producer VISTA

 **DIVISION OF AGRICULTURE**
RESEARCH & EXTENSION
University of Arkansas System


1.8 Objectives





Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

Agenda/Objectives

1. Discuss purpose and mission of 4-H Afterschool.
2. Discuss benefits of volunteerism and program sustainability and capacity building.
3. Highlight the benefits of volunteerism and service to PYD.
4. Discuss the rewards, resources, risks and recognition of a volunteer program.


 **DIVISION OF AGRICULTURE**
RESEARCH & EXTENSION
University of Arkansas System

1.9 Capacity building



Capacity Building

is a process that helps a program or organization enhance its mission, strategy, skills, systems, infrastructure, and human resources to better serve community needs. Experience has shown that to foster and sustain effective programs, organizations must be both viable and well-managed.



1.10 Program Sustainability



Program Sustainability

is the ability of an AmeriCorps and Volunteer program to continue engaging a community's citizens to meet the needs of the community, through potentially changing circumstances and sources of support.



1.11 Volunteers and 4-H



COOPERATIVE
100
YEARS
EXTENSION
1914-2014
DELIVERING PRACTICAL KNOWLEDGE BACKED BY LEADING-EDGE RESEARCH FOR MORE THAN 100 YEARS!

Volunteers make 4-H happen

- Club leaders
- Project and activity leaders
- County-level volunteers
- State-level volunteers



U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.12 Ida- Programs



COOPERATIVE
100
YEARS
EXTENSION
1914-2014
DELIVERING PRACTICAL KNOWLEDGE BACKED BY LEADING-EDGE RESEARCH FOR MORE THAN 100 YEARS!

4-H Afterschool helps 4-H and other youth-serving organizations create and improve programs for students in communities across the state of Arkansas



U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.13 Volunteer Development

The screenshot shows the top banner of the Cooperative Extension website with a collage of images and the text "Delivering practical knowledge backed by leading-edge research for more than 100 Years!". Below the banner is a green box titled "Volunteer Resources". To the left of this box is a circular logo for the "COOPERATIVE 100th ANNIVERSARY EXTENSION". Below the "Volunteer Resources" box is a section titled "Browse by Category" with three sub-sections: "Introduction", "Programs", and "How to Get Involved". At the bottom left of the page is a small portrait of a woman and the text "National, State and Local". The footer of the page features the "U of A" logo and the text "DIVISION OF AGRICULTURE RESEARCH & EXTENSION University of Arkansas System".

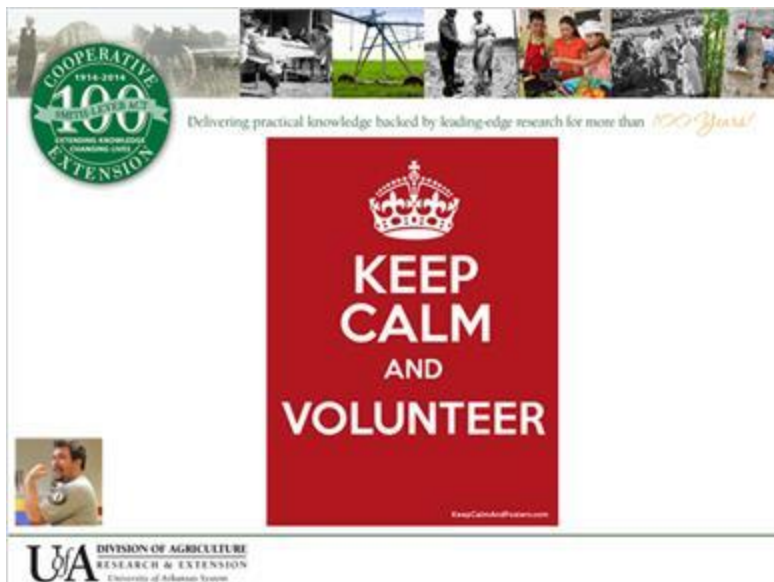
1.14 Training

The screenshot shows the top banner of the Cooperative Extension website with a collage of images and the text "Delivering practical knowledge backed by leading-edge research for more than 100 Years!". Below the banner is a green box titled "Training". To the left of this box is a circular logo for the "COOPERATIVE 100th ANNIVERSARY EXTENSION". Below the "Training" box is a list of training resources: "Online Training", "Staff Development and Training Resources", "Fact Sheets", and "Webinars". To the right of the list is a section titled "2013 National Youth Science Day Experiment" with a sub-section titled "Maps & Apps" showing a graphic for the "2013 NATIONAL YOUTH SCIENCE EXPERIMENT". At the bottom left of the page is a small portrait of a woman and the text "National, State and Local". The footer of the page features the "U of A" logo and the text "DIVISION OF AGRICULTURE RESEARCH & EXTENSION University of Arkansas System".

1.15 Jeff - VISTA



1.16 Luke - Tradition



1.17 Vol 101



COOPERATIVE
100
1914-2014
EXTENSION

Delivering practical knowledge backed by leading-edge research for more than 100 Years!

Volunteerism 101

- Why we volunteer
 - To support you
 - Social (for fulfillment and networking)
 - Experience
 - Time is cheaper than money
 - Self worth
 - Community/ Civic duty
- Basic recruitment needs
 - Contact information
 - Welcoming environment
 - Be prepared
 - Don't waste their time
 - Treat them like one of your major contributors



UA DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.18 How do you recruit?

How do you recruit?

- Internet
- Mailing
- Newspaper
- One-on-one
- Another volunteer
- Friend


Actually, recruitment is not as hard as retention



1.19 Empowering Volunteers



1.20 Jeff - The ASK




COOPERATIVE
100
1916-2016
EXTENSION

Delivering practical knowledge backed by leading edge research for more than 100 Years!

The ASK is not just a simple question, but rather your verbal or written presentation to a potential volunteer or volunteer coordinator to try to recruit them for your cause.


It is probably one of the toughest concepts to tackle in resource development.



The ASK

U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.21 KISS




COOPERATIVE
100
DELIVERING PRACTICAL KNOWLEDGE
EXTENSION

Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

KISS

KEEP IT SHORT AND SIMPLE



The ASK

U/A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.22 Soft/Hard



COOPERATIVE
100
DELIVERING PRACTICAL KNOWLEDGE
EXTENSION

Delivering practical knowledge backed by leading-edge research for more than *100 Years!*



The soft sell
technique:
Planting Seeds.



U/A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.23 ASK 1



Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

I am Jeff Wright, an AmeriCorps VISTA working with the 4-H Afterschool program.



1. Always begin with who you are.

U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.24 ASK 2



Delivering practical knowledge backed by leading-edge research for more than *100 Years!*


I am Jeff Wright, an AmeriCorps VISTA working with the 4-H Afterschool program.



2. Who or what do you represent?

U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System


1.25 ASK 3



COOPERATIVE
100
1914-2014
DELIVERING PRACTICAL KNOWLEDGE
EXTENSION

Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

In 4-H we believe in providing positive youth development through a hands-on, experiential learning model.



3. What are your values?

U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.26 ASK 4



COOPERATIVE
100
1914-2014
DELIVERING PRACTICAL KNOWLEDGE
EXTENSION

Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

We are necessary in places where you need our cause the most because without us you cannot succeed.



4. What are you good for, why are you necessary?

U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.27 ASK 5



COOPERATIVE
100
EXTENSION
1914-2014
DELIVERING PRACTICAL KNOWLEDGE BACKED BY LEADING-EDGE RESEARCH FOR MORE THAN 100 YEARS!

Delivering practical knowledge backed by leading-edge research for more than 100 Years!

We are currently looking for volunteers and we could sure use your help.

5. Recruitment or requests.



U/A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.28 Jeff - Wrap Up



COOPERATIVE
100
EXTENSION
1914-2014
DELIVERING PRACTICAL KNOWLEDGE BACKED BY LEADING-EDGE RESEARCH FOR MORE THAN 100 YEARS!

Delivering practical knowledge backed by leading-edge research for more than 100 Years!

- Make eye contact with the person(s).
- Respect their personal space.
- Listen to their responses.
- Rehearse your ASK over and over.



U/A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.29 Vol - Eye Candy 1



Delivering practical knowledge backed by leading-edge research for more than 100 Years!

COME ON!

YOU KNOW YOU WANT TO VOLUNTEER!

U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.30 Luke - Resources 1



Delivering practical knowledge backed by leading-edge research for more than 100 Years!

Using Resources

- Actively Recruit
- Utilize Volunteer Pools like Colleges and Churches
- Work with Volunteer Organizations and use Social Media.

U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.31 Vol Match



1.32 Meetup



1.33 Civic Groups



1.34 CNCS



1.35 Open Door

COOPERATIVE 100th ANNIVERSARY EXTENSION 1916-2016

Delivering practical knowledge backed by leading-edge research for more than 100 Years!

www.cooperativeextension.org

Connecting the Community

This Cooperative Extension website is maintained by the University of Arkansas System, a state institution for teaching and research. It is not intended to be used for any purpose other than the University of Arkansas System. It is not intended to be used for any purpose other than the University of Arkansas System. It is not intended to be used for any purpose other than the University of Arkansas System.

Directory of Charitable Resources for the Community of Little Rock, N. Little Rock, and Bryant, Arkansas

The information below has been compiled from the Cooperative Extension System by Robert Gandy, the Community Resource Director. It is the hope of the Cooperative Extension System that this information will be helpful to the community. It is not intended to be used for any purpose other than the University of Arkansas System. It is not intended to be used for any purpose other than the University of Arkansas System. It is not intended to be used for any purpose other than the University of Arkansas System.

Click the appropriate link below to access detailed resource information

[All Area Offices](#)

[Animal Services, Forestry & Fisheries](#)

[Children, Youth, & Family Programs](#)

[Extension Events](#)

[Food & Nutrition Extension & Education](#)

[Health & Human Services](#)

[Natural Resource Management](#)

[Pulaski County Extension](#)

[Rural, Urban, & Community Development](#)

U of A DIVISION OF AGRICULTURE RESEARCH & EXTENSION University of Arkansas System

1.36 Resources 5

COOPERATIVE 100th ANNIVERSARY EXTENSION 1916-2016

Delivering practical knowledge backed by leading-edge research for more than 100 Years!

www.cooperativeextension.org

Connecting the Community

Using Resources

- Actively Recruit
- Utilize Volunteer Pools like Colleges and Churches.
- Work with Volunteer Organizations and use Social Media:
 - Volunteer Match
 - Meet Up
 - Service Clubs
 - National Service
 - Open Door Outreach (Pulaski County only)

U of A DIVISION OF AGRICULTURE RESEARCH & EXTENSION University of Arkansas System

1.37 Volunteer Management Cycle



1.38 Untitled Slide

What do you think motivates volunteers?

"Broad, wholesome, charitable views of [people] and things can not be acquired by vegetating in one little corner of the earth all one's lifetime." ~ Mark Twain

The slide features a black and white photograph of Mark Twain sitting at a desk on the left. To the right of the photo is the text "What do you think motivates volunteers?" followed by a large, stylized graphic of three question marks. Below the photo is a quote by Mark Twain. A small portrait of a woman is visible in the bottom left corner of the slide.

1.39 Untitled Slide



1.40 Untitled Slide



1.41 Risk Mgmt



COOPERATIVE 100th ANNIVERSARY EXTENSION
1914-2014

Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

- Background screening
- Confidentiality
- Representation of the organization
- Supervision
- Firing



U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.42 4-H Resources



COOPERATIVE 100th ANNIVERSARY EXTENSION
1914-2014

Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

Find Your Local 4-H



Arkansas Office
Cooperative Extension Service
2341 South University Ave
Fayetteville, AR 72704
(479) 674-2000
http://www.uaex.edu/arkansascounty_offices.aspx

Select your state and county below
to find a 4-H office near you.

Select a State:

Select a County:

Find Now

Your State State Office
Arkansas Office
Cooperative Extension Service
2341 South University Ave
Fayetteville, AR 72704
(479) 674-2000
http://www.uaex.edu/arkansascounty_offices.aspx



U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.43 Jeff - Job Desc



1.44 Example Dress Code Description

Example Dress Code Description

Some Others Might Eat (S.O.M.E)

Volunteers and Provide-A-Meal groups are requested to arrive dressed appropriately for the work that they will be performing. This dress code has been developed with the safety of volunteers in mind, following work place safety standards are designed to respect our clients. Please adhere to this code to insure that you will be able to fully take part during your day of service. Volunteers arriving dressed inappropriately will not be allowed to take part unless suitable accommodations can be made.

- Volunteers must wear closed-toed shoes. This includes, but is not limited to, athletic shoes, dress shoes and boots. Some examples of unacceptable shoes are as follows: high heels, sandals and flip-flops. This rule is most stringent and no exceptions will be made. Please come prepared.
- Volunteers must not wear revealing clothing; for example, tank tops, low cut collars, short cut shorts and tight shirts. Acceptable clothing includes: short sleeved shirts (covering the stomach, upper arms and upper chest), shorts covering down to within three inches of the knee, any long pants and long-sleeved shirts.
- A hat is required for any volunteer handling food. Hats may be brought from home. These hats should be appropriate to the job and situation. Please do not wear large or dress hats. We suggest baseball hats. Paper hats and hairnets are provided to those that do not bring one with them.
- Plastic gloves are required for any volunteer handling food. These gloves will be furnished by SOME. Volunteers are responsible for wearing gloves while handling food. Please do not attempt to serve food without gloves.

If you find that you have any questions regarding this policy, please contact us at 202.797.8806 ext. 2106 or meal@some.org. We will be happy to discuss this and to insure that you have an enjoyable experience at SOME.



Notes:

http://www.some.org/volunteer_foodservice_dress_code.html

1.45 Luke - Recognize



COOPERATIVE
100
YEARS
EXTENSION
1914-2014

Delivering practical knowledge backed by leading-edge research for more than *100 Years!*

How to Recognize Volunteers

- Rule of Thumb
- Thank you notes
- General Acknowledgements
- Employment
- Events
- Awards
 - The Arkansas Community Service Awards
 - Daily Points of Light
 - Program Awards



U of A DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.46 Untitled Slide




Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

Special Thanks to our Guest Presenters, Ida Collier, LaShun Burton, Luke Wendeborn, Jeff Wright and Other ASU/AOSN Staff and all of those who have participated in this webinar.



1.47 Untitled Slide



COOPERATIVE
100
EXTENSION
1914-2014

Delivering practical knowledge backed by leading-edge research for more than 100 Years!

Downloadable Resource

National 4-H Learning Priorities: Volunteerism for the Next Generation
Knowledge and Skill Rubric and Syllabus

<http://www.4-h.org/WorkArea/DownloadAsset.aspx?id=57741>

UA DIVISION OF AGRICULTURE
RESEARCH & EXTENSION
University of Arkansas System

1.48 Untitled Slide



Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

Citations

AmeriCorps VISTA: <http://www.nationalservice.gov/programs/ameriCorps>
Arkansas Department of Human Services: <http://www.arkansas.gov/dhs>
Arkansas Out of School Network: <http://www.aosn.org>
Kiwanis: <http://www.kiwanis.org/>
Lions Club: <http://www.lionsclubs.org/EN/index.php>
Meetup: <http://www.meetup.com/>
Open Door: <http://www.opendooroutreachnetwork.com/>
So Others Might Eat (SOME) <http://www.some.org/>
Volunteer Match: <http://www.volunteermatch.org/>

1.49 Untitled Slide



Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

For more information check out the following websites:


<http://www.aosn.org/>

<http://uaex.edu/4h-youth>

<http://www.nationalservice.gov/programs/ Americorps>



1.50 Untitled Slide



Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

You can contact the presenters of this webinar at the following email addresses:

Ida Collier	icollier@uaex.edu
LaShun Burton	lburton@uaex.edu
Luke Wendeborn	lwendeborn@uaex.edu
Jeff Wright	jwright@uaex.edu

Or contact your local Cooperative Extension Agent via the uaex.edu directory for more information about Arkansas 4-H clubs, programs and events.

1.51 Untitled Slide



Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

NEXT WEBINAR/ OTHER OPPORTUNITIES

Join us for our last webinar in this series on

Summer STEM - 4-H Afterschool
Wednesday, May 7th at 11 a.m.

Best Practices Academies -
April 18th, Springdale
April 25th, Little Rock

Go to www.aosn.org for more details on this professional development opportunity and others.

1.52 Untitled Slide

Brought to you by....



Arkansas Out of School Network
creating safe, healthy and enriching experiences for arkansas youth

1.53 Untitled Slide

Brought to you by....



1.54 Untitled Slide

Brought to you by....



1.55 Untitled Slide

Brought to you by....



DIVISION OF AGRICULTURE
RESEARCH & EXTENSION

University of Arkansas System

1.56 Untitled Slide



SURVEY

A survey will open automatically after the close of this webinar. Please take the time to give us your feedback on this webinar so that we can better serve you. Thank you.